

Home care packages management fees

mecwacare

Prices Effective 1 August 2025

LEVEL 1 Government Subsidy Per Day: \$29.95*	Weekly	Fortnightly
Maximum Government Subsidy *	\$209.65	\$419.30
Care Management Charges	\$40.27	\$80.54
Package Management Charges**	\$27.11	\$54.22
Amount available to you to purchase care and support services	\$142.27	\$284.54

LEVEL 2 Government Subsidy Per Day: \$52.67*	Weekly	Fortnightly
Maximum Government Subsidy *	\$368.69	\$737.38
Care Management Charges	\$70.82	\$141.64
Package Management Charges**	\$42.99	\$85.98
Amount available to you to purchase care and support services	\$254.88	\$509.76

LEVEL 3 Government Subsidy Per Day: \$114.65*	Weekly	Fortnightly
Maximum Government Subsidy *	\$802.55	\$1605.10
Care Management Charges	\$154.10	\$308.20
Package Management Charges**	\$96.29	\$192.59
Amount available to you to purchase care and support services	\$552.16	\$1104.31

LEVEL 4 Government Subsidy Per Day: \$173.81*	Weekly	Fortnightly
Maximum Government Subsidy *	\$1216.67	\$2433.34
Care Management Charges	\$233.58	\$467.15
Package Management Charges**	\$138.50	\$277.00
Amount available to you to purchase care and support services	\$844.59	\$1,689.19

* Government subsidy may be reduced in accordance with the income assessment of the consumer in which the consumer is required to make an ongoing financial contribution to their Home Care Package. Excludes supplements.

** Fees are published weekly/fortnightly for your reference but are charged and payable on a monthly basis as per your home care agreement. For more information about the income tested fees and supplements, visit My Aged Care at www.myagedcare.gov.au

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Contact us on **8573 4777** • mecwacare.org.au

Find us on



How to comment on the quality of our service

mecwacare welcomes your feedback as this helps us to improve our services. As a mecwacare client or carer you have a right to raise issues of concern without your access to services being affected. All concerns and complaints are taken seriously and positive feedback is also appreciated. If you have any concerns, complaints or compliments with regard to the quality of the care and services you receive or the way in which your personal or health information has been handled, you can take the following steps:

- Talk to the person involved and try to solve the problem directly with them.
- If you are not satisfied or wish to discuss the matter further, contact the mecwacare Coordinator or Program Manager who will investigate and work with you to find a suitable solution within 14 days.
- If you feel that your issue or concern has not been addressed or resolved to your satisfaction, contact mecwacare's Executive General Manager Home and Community Care Services on freecall 1800 163 292.

Privacy of information

mecwacare respects your right to privacy and we are committed to managing personal and health information in a respectful way in accordance with the legislation.

When we are planning service delivery we collect a range of personal and health information. This information enables us to provide clients with appropriate care and services. Requests to access or correct personal health information should be made in writing to:

mecwacare Privacy Representative
c/o 1287 Malvern Rd
Malvern 3144

or email privacyofficer@mecwacare.org.au

Services on Public Holidays

We understand that services on public holidays may not be required due to changes in plans. If you need to cancel these services every effort will be made to accommodate requests to reschedule services to a different time. Please note that services on Public Holidays will incur additional charges.

Public Holiday Dates 2025

New Year's Day

Wednesday 1 January 2025

Australia Day

Monday 27 January 2025

Labour Day

Monday 10 March 2025

Good Friday

Friday 18 April 2025

Easter Saturday

Saturday 19 April 2025

Easter Sunday

Sunday 20 April 2025

Easter Monday

Monday 21 April 2025

Anzac Day

Friday 25 April 2025

King's Birthday

Monday 9 June 2025

Friday before the AFL Grand Final

Subject to AFL Schedule

Melbourne Cup Day

Tuesday 4 November 2025

Christmas Day

Thursday 25 December 2025